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Warranty

STRONGhaul warrants that its product will be free from defects in workmanship and material for a period of five (5) years for Aluminum Trailers, three (3) years for Cargo Trailers and ninety (90) days on paint and coatings. The warranty period starts the day of purchase by the original owner. A copy of the warranty, signed by the dealer and purchaser, must be returned by the selling dealer to STRONGhaul, within fourteen days of the purchase of the trailer. Failure to meet this condition will cause the warranty to be null and void.

In the event that any unit proves to be defective in material and/or workmanship under normal use, and such unit is returned to STRONGhaul at Arborg, Manitoba, and under their inspection is determined to have been defective, the unit will be repaired without charge to the original purchaser. All replaced parts become the property of STRONGhaul. Any freight transportation charge to or from the factory is the responsibility of purchaser and shall not be a part of the manufacturer's warranty. (Any repairs other than by the factory will be paid only with prior approval from STRONGhaul).

STRONGhaul will not be responsible for consequential, incidental, special or indirect damages of any kind which may be incurred as a result of any defect in material or workmanship, including, but not limited to, loss of time, inconvenience, loss of income from use of said product, or in any way the manufacturer will not be responsible for any fees incurred by purchaser relating to any warranted claims against manufacturer.

The warranty shall be void where the unit has been subject to misuse, neglect, alteration, modification, accident or where repair parts or actual repairs have been supplied and/or performed without STRONGhaul authorization. STRONGhaul makes no warranty with respect to trade accessories (axles, tires, wheels, lights etc.). This includes labour charges involved with trade accessories. Loading in excess of gross vehicle load ratings stated on the certificate plate will invalidate any and all warranties. Damage caused by failure to check and torque lug nuts properly is not covered by warranty. Normal wear items will not be replaced due to wear (items include, but are not limited to, bearings, brakes, brake linings and hinges).

Any damage caused by or attributed to any act of God whatsoever is not covered by manufacturer's warranty. Paint and coatings warranty (90 days) does not cover wear, deterioration and/or damage from road elements, salt, sand, weather conditions, and/or improper wash solvents.

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